

General Terms and Conditions

1) Area of application/ coverage

The following terms and conditions apply for the use of this website with online-purchase at *paperworksonline*. With his order the client/ buyer agrees to these terms and conditions.

2) Conclusion of contract

The terms of a contract are concluded when you receive a confirmation (usually by e-mail) upon ordering an item from *paperworksonline*. The items of this online shop are sold as illustrated by the photos (unless stated otherwise) and please note that colours can vary due to the individual interpretations of computer screens.

3) Terms of payment

The stated prices are binding and include the legal VAT of 20%. Packing and postage are extra. I offer payment via PayPal or bank transfer (for the latter please get in touch).

4) Terms of delivery and shipping

On receipt of the full payment the purchase is sent to the address given by the purchaser upon ordering. Delivery is possible to most countries. The packing and postage cost is determined at check-out. Parcels are sent by *La Poste* using their "standard delivery". However if the client wishes insurance, this will be arranged with *La Poste* at additional cost to the client. For this and for grouped shipment please get in touch by e-mail.

5) Right of withdrawal

You have the right to withdraw from the contract within 14 days without giving any reason. The 14 day term starts when you or a third party, named by you, took delivery. In the case of withdrawal, you must notify me (Corinna Weinheimer Erith, 15 Square Jean de La Fontaine, 56860 Séné, France, mail@paperworksonline.eu) in writing about your wish to withdraw from the contract. You then have 14 days to send the item or items back to us in good condition. Upon receipt, I will reimburse you using the same method as you.

A withdrawal is generally not possible where the item or items are the subject of special order and/or customisation. In this case please contact *paperworksonline*.

6) Guarantee

Please note that during their lifetime *paperworksonline* items are subject to wear and tear. The period of guarantee for the item is 2 years of reasonable use. If during this time the item is found to be lacking in standard of material or workmanship please contact *paperworksonline*.

7) Jurisdiction

French law applies.

Corinna Weinheimer Erith, www.paperworksonline.eu

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